

Prof. Eric Laws



Eric has retired from full time research and teaching. He continues to be Adjunct Professor of Tourism Services at James Cook University, Cairns, Australia. He is a founding Editor of CABI's monograph series: Tourism Management Research.

Eric has a Phd from Griffith University and an MPhil from the University of Surrey. His research interests include destination management, service satisfaction modeling, tourism marketing, structural relations in the tourism industry, and crisis management.

He has published 18 authored or edited books on tourism management, and has contributed refereed articles to many tourism journals and conferences.
